

## Redesigning Referral Management of Cataract Pathway in Response to SARS-Covid 19 Pandemic: How "Urgent" is an "Urgent" Cataract Referral?

# Jonathan Nairn & David Lockington

Tennent Institute of Ophthalmology, Gartnavel General Hospital, Glasgow

### **Introduction & Aim**

- SARS Covid 19 pandemic has challenged our ability to assess patients for cataract surgery. As per national recommendations, it is critical to identify patients at highest risk of harm from delay. <sup>(1,2,3,4)</sup>
- RCOphth specify two categories of patient at greatest risk of harm from delay

Table 1: Number of Urgent Referrals categorised by Royal College of Ophthalmology Triage Categories		
Royal College Triage Guideline		No of Referrals
Category 1	BCVA < 6/60	12
	falls or safety concerns /risk of injury	34
Category 2	BCVA < 6/18	23
	unable to work/function ADL	14
	unable to drive	21

- to assessment and recommend review in 30 days <sup>(3)</sup>;
- BCVA <6/60 or risk of fall, injury
- Cataract/PCO patient with <6/18 BCVA and unable to drive/work/function
- Optometry guidelines for cataract referral do not specify which patients necessitate urgent review.<sup>(5)</sup>

## Aim & Methods

- Assess the quality of submitted referrals in the "urgent" pathway compared to national triage guidelines. Is there sufficient information for clinicians to prioritise and identify patients at greatest risk?
- Retrospective review of all "Urgent" referrals to NHS GG&C between Sept 2018 and Sept 2020. Electronic case note review. Excel data analysis.

Deat Corrected Viewel Aquity of Detient No. of Detiente		
Best Corrected Visual Acuity of Patient	No of Patients	
BCVA <6/60	12 (9.3%)	
BCVA <6/18	23 (17.9%)	
BCVA >6/18	103 (80.4%)	
BCVA >6/12	72 (56.25%)	
Table 3: Quality of Information included in of U	Jrgent Referrals	
<b>Documented Information</b>	No of Patients	
Visual Acuity	120 (93.7%)	
Refraction	111 (86.7%)	
Intraocular Pressure	94 (73.4%)	
Prupacant/M/bita Cataraat	26 (20.3%)	
Brunescent/White Cataract		
Falls	20 (15.6%)	
Falls	20 (15.6%)	
Falls Driver	20 (15.6%) 21 (16.4%)	

 Table 2: Number of Urgent Referrals submitted by Best Corrected Visual Acuity

## **Results**

- 128 urgent referrals. A rate of 5/month both pre and post March 2020.
- 59 (46%) were missing basic clinical information (one of VA, IOP or refraction).
- 103 (80.4%) of referrals had BCVA > 6/18.
  72 (56.25%) of referrals had BCVA > 6/12.
- 9/21 referrals due to driving concerns had VA > 6/12.
- 92 referrals featured additional comments but 49/92 (53.2%) of these fell outwith the RCOphth categories.

### **Discussion**

- Using only BCVA a priority sub-group is present;
  - 12/128 patients (9%) Category 1

46% of referrals do not contain sufficient clinical information (VA, IOP, Refraction) to allow clinicians to make a safe prioritisation decision related to urgency

## **Discussion**

- Conflict exists for clinicians between;
- Royal College Ophthalmology Triage Recommendations (1,2,3)
- NICE Guidance <sup>(4)</sup>
- Optometry Practice <sup>(5)</sup>
- Patient Expectations
- 46% of referrals do not contain full clinical information (VA, IOP, Refraction) to allow clinicians to make a safe prioritisation decision.
- (BCVA <6/60)
- 23/128 patients (18%) Category 2 (BCVA <6/18)</li>
- However the majority 103 (80.4%) referrals had BCVA > 6/18.
- 9/21 referrals requesting urgency due to driving concerns had a BCVA > 6/12.
- 92 (71.8%) referrals featured additional comments but 49/92 (53.2%) described circumstances outwith the triage categories.

#### <u>Conclusion</u>

- Priority sub-groups exist within the "urgent" referral population. An ophthalmic modified MINTS and UKISCRS system are potential prioritisation tools for use once pre-assessment preformed.
- Updating the SCI gateway referral system to include basic clinical information will help identify at risk patients.
- As cataract services restart in a post Covid landscape we can expect both a backlog of case numbers and an increased volume of advanced disease.
- Use of the national triage categories can help improve referral management; prioritising those at harm from delay. Communicating this to local primary care improves shared decision making and patient care.

<sup>1.</sup> Foot B, MacEwen C: Surveillance of sight loss due to delay in ophthalmic treatment or review: frequency, cause and outcome. Eye 2017 https://www.nature.com/articles/eye20171

<sup>2.</sup> Royal College of Ophthalmology: Ophthalmic Service Guideline. Restarting and Redesigning of Cataract Pathways in response to Covid 19 Pandemic. August 2020. <u>https://www.rcophth.ac.uk/wp-content/uploads/2020/08/Resumption-of-Cataract-Services-COVID-August-2020-2.pdf</u>

<sup>3.</sup> Royal College of Ophthalmology: Guidance Document: Prioritisation of ophthalmic outpatient appointments. May 2020 https://www.rcophth.ac.uk/wp-content/uploads/2020/06/Prioritisation-of-ophthalmic-outpatient-appointments.pdf

<sup>4.</sup> NICE Guideline NG 77: Cataracts in Adults; management. Section 1.2 Referral for Cataract Surgery 2017. https://www.nice.org.uk/guidance/ng77/chapter/Recommendations#referral-for-cataract-surgery

<sup>5.</sup> College of Optometry 2020. Urgency of Referrals. https://guidance.college-optometrists.org/guidance-contents/communication-partnership-and-teamwork-domain/working-with-colleagues/urgency-of-referrals/5.